IPX Voice Communication Features and Services

Auto Attendant	Virtual operator to redirect calls
Direct Inward Dialing (DID)	Mapping public number to any extensions
Auto CO Line Hunting	Priority based CO line auto selection
Multi Operator Hunting	Auto selection of multiple operators
PBX/ATA Dial Plan	Customizable prefix for external/internal calls
Speed Call Short Number	Per extension based speed call definitions
Life Line	Power failure life line to analog extensions
Custom Define Call Types	Define international/long dist/local/emergency, etc
Call Control	Call authorization to destination types
Custom Greeting Recording	Record and change welcome voice using phone
Custom Greeting Wave File	Change greeting with wave file using PC and web
Paging	Broadcast announcement through loud speaker
Zone Paging	Page over group of end devices

Auto Call Distribution (ACD)	Dispatch call sequentially/randomly/fair selectively
Group Ring	Simultaneously ring a group of phones
Follow me	Trace called party internally and externally
Voice Mail Box	Customizable On-board voice mail box services
Voice Mail Announcement	Light blinking/voice announce of new messages
Voice Mail Retrieval	Manage messages using phone or online web
Voice Email	Covert voice message to email attachment
Click to Call and Phone Book	Web based call origination
Multi Language IVR Built-in	Default IVR in English, Spanish, Chinese, Arabic
User Define IVR	User can define any complex IVR in any language
Voice Database Mgmt	System voice pieces recording and management
Live Conversation Recording	Scheduled or on-demand recording of live calls
Live Talk Monitoring	Authorized staff to tap live calls
Legacy PBX Trunking	Group FXO or FXS ports for trunking to legacy PBX
Virtual Call Agent	Virtual agent to replace operator in legacy PBX
Calling Group Control	IP PBX partition per resources and memberships
Alarm/Wakeup Call	Scheduled alarm such as wakeup call

Remote DID	Mapping local public DN to remote extension
IPX Stacking	Auto CO/VoIP line selection over multiple IPX
Resource Sharing Control	Control the usage of local resource by others
Authentication Account	PIN number control and accounting
VIP number and VIP station	Waive authentication for VIP
Anonymous Station Call	Control of anonymous IPX station calls
VoIP Peering	Voice intranet by peering IPX systems
Server-Client Intranet	Voice intranet with NAT traversal
Neighbor State	Intranet peer online state monitoring
VoIP Subscriber Lines	Multiple VoIP subscribe lines
Concurrency Control	Simultaneous calls over one VoIP line
VoIP Trunking	Unlimited trunks to VoIP extranet
Trunk Authentication	IP address and prefix based authentication
IP Phone Support	SIP based IP phones, soft phones, WiFi phones
Intelligent Call Routing	Optimal external call path selection policy
Digit Translation	Change DN number along voice routing path

Features in slanted fonts will be available in the future IPX software releases

Call Forwarding	Always/no answer/busy forwarding
Schedule Forwarding	Call forwarding on day and time schedule
Night Service	Call forwarding to people on duty at night
Call Waiting	Switch connection to the 2nd inbound call
Call Holding	Put caller on hold and resume later
Custom music on Hold	Change music on hold using PC and web
Call Parking/Retrieve	Park a call and retrieve it from different phone
Call Transfer	Manually redirect a call to the 3rd party
3-Way Call	3 party conference call
Call ID	Internal extension name and number display
CO Line Call ID	FSK/DTMF Call ID to internal extension
Distinct Ringing	Ring tone selection per extension
Ring back Music	Custom music for ring back
Do Not Disturb	Decline inbound calls with voice message
Call Blocking	Refuse calls from certain originators
Pick up Call	Pick up a call ringing at other phone
Absent Call	Call forwarding to operator when absent
Number Announcement	Announce the extension number
Call Back	Hang up incoming call, immediately call back
Hot Line	Auto connection to a designated party

Call Log	Log calls on screen and to PC files
CDR Delivery	Send CDR to up to 3 billing servers
FAX Detection	PSTN Analog FAX
FAX over IP	Auto FAX detection and T.38 FAX over IP
Key Interval Adjustment	Tune timeout between key entering
Extension Length Change	Extension length from 2 digits to 7 digits
Number Planning	Extension numbers reassignment
Virtual Extension	Alias for any addressable voice device
Logic Extension	Alias for legacy PBX extension
Speaker Volume Control	Adjust analog phone speaker volume
MIC Volume Control	Adjust analog phone microphone volume
CO Line Gain Control	CO line input and output gain adjustment
Busy Tone Tuning	Custom busy tone frequency for local PSTN
Web Extension Manager	Manage individual extension through web
Keypad Extension Manager	Key commands for extension management
Polarity Reverse Detection	CO line polarity reverse for billing accuracy
Polarity Reverse Relay	Relay polarity change signal to FXS line

G711a/u,G729a,G723,G726	Auto codec negotiation and selection
Signaling Encryption	Encrypt VoIP signaling data
Media Encryption	Encrypt VoIP voice media data
Network Quality Adaption	Auto adjustment of DSP processing
Custom Port Numbers	Change signal and media port numbers
Media Redundancy	RTP redundancy to overcome packet loss
DSP Parameter Tuning	Custom modeling of VoIP network for DSP
Registration Service	VoIP device registration service
Location Service	VoIP network and device location service
Proxy Service	Signaling and media proxy service

IPX B1000





IPX H600





IPX 200



Model	IPX P200	IPX H600	IPX B1000
Analog Trunk Ports	0/1/2	0/2/4/6	0/4/8/12/16
Analog Extension Ports	0/1/2	0/4/8	0/4/8/12/16
VoIP Subscriber Lines	8	32	64
VoIP Trunks	8	32	64
IP Extensions	8	32	64
Virtual Extensions	16	64	128
Simultaneous Calls	8	16	32
WAN Port (10/100BT)	1	1	1
LAN Ports (10/100BT)	1	1	1
LAN PC Clients	8	32	64

Hybrid IP PBX

- Analog Phones, analog Trunks
- IP Phones, VoIP Lines, VoIP Trunks

Full PBX Service

- Call Fwd/Xfer/Hold/Wait/Park
- Call ID, Conf Call, Wakeup
- IVR, Multi Languages
- Voice Mail, Voice Email
- ACD, Call center
- Live Recording
- Billing Service

Voice Intranet

- Wide Area Virtual PBX
- Secured VoIP
- Intelligent Call Routing
- PBX interworking
- Remote Management IP FAX

Access Router

- DHCP, DNS Service
- NAT/Firewall
- Tunnel Based Data VPN QoS Management
- **Email Service**

System Management

SNTP Client	Auto sync of clock with known time server
Time Zone	Custom selection of local time zone
Daylight Saving Time	Change the start and end of daylight saving time
Remote Management	Access and manage IPX system remotely
Configuration Backup	Backup and restore system configuration to PC
Auto Configuration	Centralized configuration for all managed IPX
Software Upgrade	Web based software upgrade
On Screen Event Log	9 levels and 7 types of system event log
Syslog	Send system event logs to syslog server
Network Quality Test	Verify IP network quality for VoIP service
Neighbor Server Status	Check DNS, DHCP, Email, SIP servers etc

Model	IPX 200	IPX H600	IPX B1000
DC Power	12V 1A	12V, 2A	-
AC Power: 100-240V,50-60Hz	Adaptor	Adaptor	Direct Line
CO (PSTN) Port	RJ11	RJ11	RJ11
Extension Phone Port	RJ11	RJ11	RJ11
WAN/LAN Ethernet Port	RJ45	RJ45	RJ45
Operating Temperature	0°C - 50°C	0°C - 50°C	0°C - 50°C
Operating Humidity	10%-90%, NC	10%-90%, NC	10%-90%, NC
Dimension (WxDxH, mm)	102x77x23	225x140x30	360x180x35

Network Features

IP Router	Forwarding packets between IP networks
NAT and NAPT	Network address and port translation
Ethernet Switch	Switch frames between attached networks
State Full Firewall	State based TCP/UDP/application security policy
IP Address Book	Define concerned IP stations and networks
IP Application Book	Define concerned IP applications
MAC Group Book	Define concerned MAC addresses
Port Mapping	Publish Internal servers to the Internet
Multi Homing Service	Multiple IP addresses and mappings
VPN Service	Tunnel based virtual private network
Static Routing	User configuration of IP routing table
PPPoE for ADSL	PPPoE protocol for ADSL Internet access
DHCP Client	Obtained IP configuration from ISP
DHCP Service	Provide IP configuration to LAN PC stations
Address Reservation	Fixed IP address allocation based on MAC
Display of PC Clients	Information of served LAN PC stations
DNS Service	Relay DNS service for LAN PC stations
Built-in Domain	Auto binding of IPX domain name and IP address